
Costco ATM Fraud

Posted by rsqguy - 2008/01/24 06:21

The bad guys got 2500 bucks out of my account after shopping at costco...called police, bank, and costco...etc... now i am 1 month behind on house payment. QUESTION--- what kind of legal action can i take?? this is very hard on me and my family...

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Re:Costco ATM Fraud

Posted by Mike C - 2008/01/24 06:35

You should have been able to contact your bank as typically you are not responsible in cases of fraudulent activity (with the exception of I believe the first \$50)....with whom did you speak at your bank and what sort of direction (or lack thereof) did they give you?

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Re:Costco ATM Fraud

Posted by rsqguy - 2008/01/24 06:56

i contacted all the right people and went through all the right channels... its the "7 to 10 business days" that go by until the money is put back into my account... i am looking to see what i can do to make costco pay for suffering over this whole mess.....

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Re:Costco ATM Fraud

Posted by valleymom - 2008/01/24 12:40

Maybe try and get the names via newspaper ad or other of all victims. Together contact an aggressive attorney to proceed.Just an idea.

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Re:Costco ATM Fraud

Posted by rsqguy - 2008/01/24 13:34

thats why i am on here.... looking for suggestions, anybody know a good attorney that would look into this????

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Re:Costco ATM Fraud

Posted by Nicki - 2008/01/24 14:14

I don't think it is Costco's fault. They are just as much a victim as you or I. It happened to me, but I don't blame them. I now change my pin immediately everytime I use my card.

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Re:Costco ATM Fraud

Posted by MST3K - 2008/01/24 23:29

Anybody who has shopped at Costco or SAfeway where this fraud occured should immediately change the PIN on their account if they haven't done so already.
It sucks, you're not safe using a card and with rising crime due to the economy you don't want to carry a wallet full of cash either.
The blurry photo of the crook probably won't help catch the jerks. At least they have a general description.

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Re:Costco ATM Fraud

Posted by valentine021477 - 2008/01/25 04:04

Sorry this happened to you guys. Just a FYI - my credit union suggests that when possible use your debit card as a Visa (if you have that type of card). I know that's not possible at Costco, but it is at Safeway. That way your pin number isn't at risk and your transactions are protected by Visa and not just your bank.

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Re:Costco ATM Fraud

Posted by Makulit - 2008/02/27 06:48

:ohmy: I don't understand. With all the technology and money that banks have access to, why can't they afford to put in a freaking decent high end camera on their atm. I mean come the picture is ridiculous. Identitfying the crook would be so much easier with high end camera. Banks need to put in the extra cash for those cameras

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